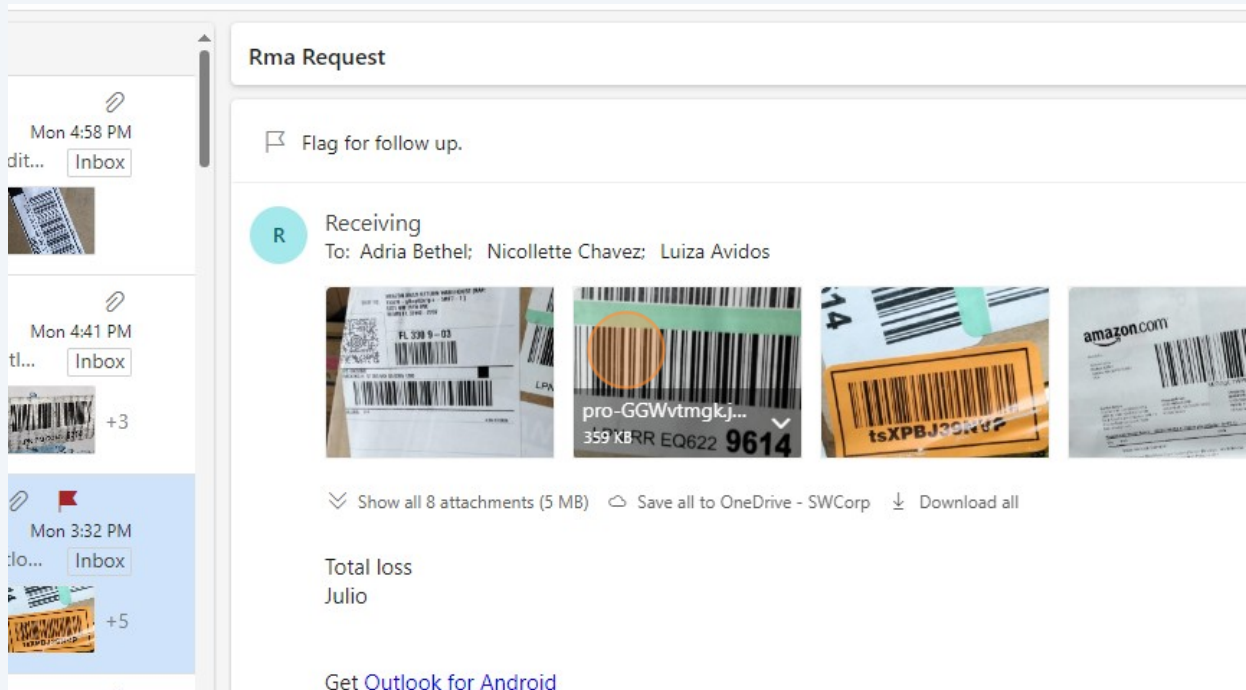


1 Navigate to your email and select the email from receiving

2 Look at images for SKU or LPN



3 Go to the "Amazon" tab and click the "Navigation menu"

amazon seller central | ANZZI | United States

Add Products Campaign Manager

Key Metrics

Stores	Open Orders	Buyer Messages	Feedback
3	156	3	87%

Actions 5

⚠ Your account is at risk of deactivation
A critical event has occurred with your account that has caused it to be at risk of deactivation.

You have messages that require a response
3 Over 24 hours target
0 Under 24 hours target

You have orders to ship

4 Click "Manage Returns"

Pricing >

Orders >

Advertising >

Growth >

Reports >

Payments >

Performance >

Apps and Services >

B2B >

Brands >

Learn >

Stores 3

Open Orders 156

Buyer Messages 3

Feedback 87%

Manage Orders

Create MCF Order

Order Reports

Upload Order Related Files

Manage Returns

Manage SAFE-T Claims

You have orders to ship
7 You must buy shipping or confirm shipment of these orders to be paid

You have FBA inventory without active offers
69 Total units stranded
51 Units stranded more than 15 days

5 Click "View reports"

ANZZI | United States Search

Returns | [Learn more](#) | [Returns FAQs](#) | [View reports](#) | [Edit returns settings](#)

We've transitioned the Manage Returns page to a globalized experience, allowing you to easily manage your returns across multiple stores.

fulfilled orders now follow the new prepaid return process

Search Search Sort By: Newest First

Pending Actions Completed Returns with A-Z Claims

16

	Product Details	Return Details	Date
--	-----------------	----------------	------

6 Click "View FBA Reports"

amazon seller central | ANZZI | United States

Add Products Campaign Manager

Return Reports [View FBA Reports](#)

Use this page to request and download Return reports.

Generate one-time report

All Returns ▼ for last day ▼ Request

Generated reports

Type	Date range covered
All Returns [manual request]	Oct 14, 2023 to Nov 13, 2023

7 Click FBA customer returns.

Custom Report Builder NEW

Inventory

Multi-Channel Fulfillment Inventory

Inventory Ledger

Dangerous Goods (DG) Status

Restock Inventory

Stranded Inventory

Reserved Inventory

Show more...

Sales

Outlet Deals

Subscribe & Save Performance

Amazon Fulfilled Shipments

You can download reports as comma-separated values (.csv) or in text (.txt) format. Using .csv for However, the leading zeros from MSKUs, ASINs, and FNSKUs will be dropped. If you require the le For more information on how to import a .txt file, review the help content for the spreadsheet ap

For help with issues not addressed in the fulfillment reports, contact [Seller Support](#)

Recently Viewed

FBA customer returns

FBA Inventory

Restock Inventory

All Orders

Inventory Ledger

Fee Preview

Amazon Fulfilled Inventory

Customer Shipment Sales

Most Popular Reports

1. All Orders

2. Inventory Ledger

3. Manage FBA Inventory

4. FBA customer returns

8 Enter LPN or Merchant SKU

FBA customer returns that have been received at a fulfillment center

rite will

der NEW

t

Status

View Online

Download

Schedule

Merchant SKU

Amazon Order Id

FNSKU

ASIN

LPN

Event Date

last day (yesterday) ▾

Generate Report

1-23 of 23 items. Display is currently limited to 10,000 items. To display more items, you must download a report.

Date ▾

Amazon Order Id

Merchant SKU

ASIN

FNSKU

Title

9 Press **ctrl + V**

10 Select the date range of return

View Online Download Schedule

Merchant SKU Amazon Order Id FNSKU

ASIN LPN

Event Date

last day (yesterday)

Generate Report

1-23 of 23 items. Display is currently limited to 10,000 items. To display more items, you must download a report

Date	Amazon Order Id	Merchant SKU	ASIN	FNSKU
February 6, 2024	114-4994019-0733868	AMZ2646LBS-FBA	B0BXZD97K2	B0BXZD97K

11 Select last 365 days

The screenshot shows the Amazon Seller Central interface. On the left, there is a sidebar with various menu items: Inventory Ledger, Dangerous Goods (DG) Status, Restock Inventory, Stranded Inventory, Reserved Inventory, Show more..., Sales, Outlet Deals, Subscribe & Save Performance, Amazon Fulfilled Shipments, All Orders, Show more..., Payments, and a Feedback button. The main content area displays a table with columns: Date, Merchant SKU, ASIN, and FNSKU. The 'Date' column shows 'February'. An 'Event Date' dropdown menu is open, showing options: last day (yesterday), last day (yesterday), Last 3 days, Last 7 days, Last 14 days, Last 30 days, Last 90 days, Last 180 days, Last 365 days (highlighted with an orange circle), and Exact dates. A blue circle highlights the 'Feedback' button in the sidebar.

Date	Merchant SKU	ASIN	FNSKU
February	AMZ2646LBS-FBA	B0BXZD97K2	B0BX

12 Click Generate Report.

The screenshot shows the 'Custom Report Builder' interface. On the left, there is a sidebar with various menu items: Inventory, Multi-Channel Fulfillment Inventory, Inventory Ledger, Dangerous Goods (DG) Status, Restock Inventory, Stranded Inventory, Reserved Inventory, Show more..., Sales, Outlet Deals, Subscribe & Save Performance, Amazon Fulfilled Shipments, and All Orders. The main content area displays a form with fields for Merchant SKU, Amazon Order Id, FNSKU, ASIN, LPN, and Event Date. The 'Event Date' dropdown menu is set to 'Last 365 days'. A 'Generate Report' button is highlighted with an orange circle. Below the form, a table displays the generated report data.

Date	Amazon Order Id	Merchant SKU	ASIN	FNSKU
February 6, 2024	114-4994019-0733868	AMZ2646LBS-FBA	B0BXZD97K2	B0BX

13 Copy order ID number

Event Date
Last 365 days

Generate Report

1-1 of 1 items. Display is currently limited to 10,000 items. To display more items, you must download a report.

Date	Amazon Order Id	Merchant SKU	ASIN	FNSKU	Title
August 18, 2023	113-0267117-6275437	SP-AZ026	B07B9H6JGX	B07B9H6JGX	ANZZI Show Brushed Steel Pressure Jet

1-1 of 1 items. Display is currently limited to 10,000 items. To display more items, you must download a report.

je overage fees

14 Paste in NetSuite and select the cash sale

NETSUITE SW CORP LUXURY HOME BRANDS

113-0267117-6275437

Cash Refund: CRS6879 / 113-0267117-6275437 (11779 Amazon.com FBA)

Cash Sale: CSS38138 / 113-0267117-6275437 (11779 Amazon.com FBA)

Return Authorization: RMA48570 / 113-0267117-6275437 (11779 Amazon.com FBA)

Authorization

11779 Amazon.com FBA

PENDING RECEIPT

Refund Close


MEMO

Unfulfillable by Amazon



RETURN CARRIER

RMA TRACKING NUMBER



15 Click Authorize Return

ORACLE NETSUITE  Search

Activities Leads Opportunities Customers Forecast Reports Analytics Pacejet

 Cash Sale 

CSS38138 11779 Amazon.com FBA **DEPOSITED**

Edit Back **Authorize Return**   Actions ▾


Primary Information

SALE # CSS38138	END DATE
CUSTOMER 11779 Amazon.com FBA	CHECK # 113-0267117-6275437
PROJECT	MEMO
DATE 6/26/2023	
START DATE	


Sales Information

16 In the memo field type "Unfulfillable by Amazon"

Activities Leads Opportunities Customers Forecast Reports Analytics Pacejet Documents Setu

Authorization 

11779 Amazon.com FBA **PENDING RECEIPT**

Cancel  Actions ▾

Authorization - Credit ▾

FBA ▾

37

MEMO
Unfulfillable by Amazon

RETURN CARRIER
▾

RMA TRACKING NUMBER
▾

17 Scroll down and enter your email in the return label email field

DOCUMENT DATE

CREDIT MEMO TYPE

REASON FOR RETURN

RETURN LABEL REQUEST

SALES PARTNER

RETURN LABEL EMAIL *

B2C PONUM

EMAIL (HC)

PHONE (HC)

PRODUCT ADDED

☐ CASTLEGATE C

TIME ORDER CREA
12:06 PM

☐ EXCLUDE FROM

Items Promotions Shipping Billing Accounting Relationships Communication Related Records System

DISCOUNT

RATE

18 Click Save

ITEM *	RETURNED	REFUNDED	QUANTITY	UNITS	INVENTORY DETAIL	DESCRIPTION
SP-AZ026	0		1	EA		64" Shower Panel Fontan Series SP-A
Amazon Discount Item						
Amazon FBA Fees	0		1			
Amz FBA Other	0		1			
<Type then tab>						
<input type="button" value="Add"/> <input type="button" value="Cancel"/> <input type="button" value="Copy Previous"/> <input type="button" value="+ Insert"/> <input type="button" value="Remove"/> <input type="button" value="Edit Config"/>						
<input type="button" value="Cancel"/> <input type="button" value="Actions"/>						

19 Select and copy the RMA

ORACLE NETSUITE **SW CORP** LUXURY HOME BRANDS Search

Activities Leads Opportunities **Customers** Forecast Reports Analytics Pacejet

✓ **Confirmation**
Transaction successfully Saved

Return Authorization 🔍

RMA48570 11779 Amazon.com FBA **PENDING RECEIPT**

Edit Back Refund Close 🖨️ ➕ Actions ▾

Primary Information

RTN. AUTH. # RMA48570	MEMO Unfulfillable by Amazon
CUSTOMER 11779 Amazon.com FBA	RETURN CARRIER
DATE 2/6/2024	RMA TRACKING NUMBER
PO # 113-0267117-6275437	

20 Reply back to email from receiving with the RMA for the product.


steps ▾ Read / Unread 📌 🚩 ⚡ ⌚ ⚙️ 🖨️ ↶️ ... ▾

🚩 Flagged ⚡ High importance

Reply all

😊 📧 ↶️ ↷️ 🗃️ ...

Mon 2/5/2024 3:32 PM



📎 /Corp ⬇️ Download all